

Business Continuity Policy

The Business Continuity Policy of KVGGN Synergy Private Limited establishes the foundation for its Business Continuity Plan (BCP). This policy aims to prevent and mitigate disruptions caused by potential threats, including natural disasters, incidents, accidents, policy or regulatory risks, cyber-attacks, and supply-chain disruptions. It addresses the entire lifecycle of KVGGN Synergy's business activities, including its Special Purpose Vehicles (SPVs). The policy is designed to ensure resilience and facilitate recovery in the face of unforeseen or unplanned events.

The Business Continuity Plan (BCP) is meticulously designed and implemented to safeguard People, Processes, Premises, and Providers. It aims to contain adverse impacts and ensure the sustained operation of the organization.

KVGGN Synergy shall ensure the implementation of an effective Business Continuity Management System by:

- Identifying risks and assessing their potential business impact through the implementation of an enterprise risk management framework and processes.
- Ensuring a proactive approach by addressing identified risks with effective mitigation measures or response plans.
- Defining roles and responsibilities and allocating adequate resources for the business continuity management system.
- Meeting stakeholders' expectations on business continuity by proactively enhancing internal systems, capabilities, and redundancies.
- Striving to strengthen and continually improve the Business Continuity Management System through ongoing learning and enhancements.
- Delineating business continuity processes and disaster/emergency response plans in accordance with National Disaster Management Authority guidelines for unforeseen exigencies, and adequately addressing potential disruptive incidents and unplanned or unnatural events.
- Complying with all relevant laws, regulations, shareholder policies or guidelines, customer policies and guidelines, and international standards across all areas of operation.
- Providing training and disseminating information to the KVGGN Synergy Business Continuity Team and personnel regarding the Business Continuity Plan (BCP).
- Testing the organization's readiness and periodically reviewing it to meet the challenges of a continuously changing environment.
- Communicating the policy to employees and stakeholders.